



THE WIRE



SEPTEMBER 2026  SNOPOD.COM

September is National Preparedness Month!

Storm season is just around the corner, and this month is the perfect time to take action before the wind, rain, and snow arrive. Spending a little time now can help keep your household safe, comfortable, and connected when storms hit.



Build or update your emergency kit

with water, nonperishable food, flashlights, batteries, medications, and important documents.

Watch Zip pack an emergency kit and learn more at snopud.com/emergencykit



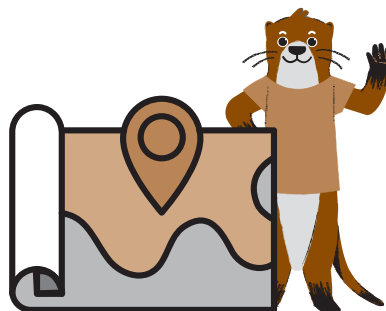
Sign up for outage alerts

to receive critical information when you need it most. Sign up and learn more at snopud.com/outages



Create a family emergency plan

so everyone knows where to go, how to communicate, and what to do during an emergency.



Make a backup plan

if you rely on electricity for medical equipment. Identify alternative locations where you can access power if needed.

Don't wait! Spend just 30 minutes this month preparing your household. A little preparation today can make a big difference when the next storm rolls through.



View/report outages at OUTAGEMAP.SNOPUD.COM or report at (425) 783-1001

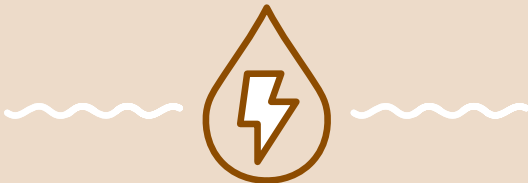
Employee Spotlight: Shayne Moore



Shayne Moore has made a lasting impact on customers by leading the development of a platform that simplifies how customers access energy-efficiency programs and services through their MySnoPUD accounts. His work has helped make processes faster, more transparent, and easier to navigate, allowing customers to apply for programs, track project status, and access information without needing to call for updates. Through his focus on innovation and continuous improvement, Shayne has helped create a more seamless customer experience while expanding access to energy-saving opportunities across the community.

You’re Invited!

Join us Sept. 19 from 10 a.m. to 1 p.m. to celebrate the PUD’s new community solar array, El Sol al Alcance de tus Manos. The event will begin with a ribbon cutting, followed by a community celebration, project tours, a performance from a local musician, and free shave ice! Attendees will also be able to construct a free solar oven to make s’mores using the power of the sun. Find us at 226 W. Casino Road, Everett, WA 98204 (adjacent to Walter E. Hall Park).

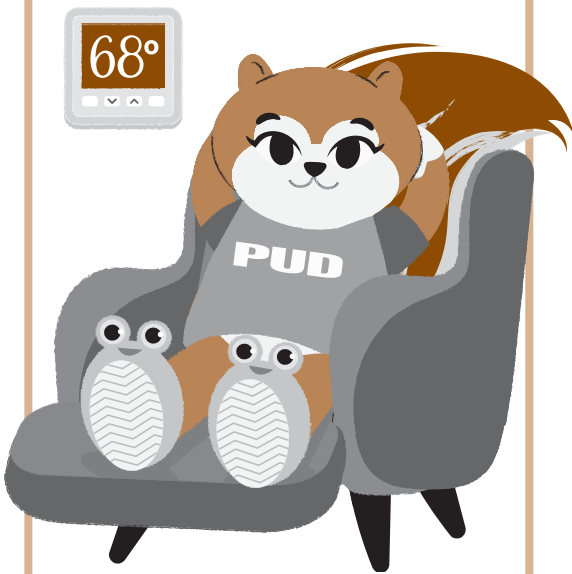


Fuel Mix:

In 2024, nearly 70% of the PUD’s power came from renewable hydropower, including the PUD’s own Jackson Hydroelectric Project in Sultan. Visit snopud.com/fuelmix for more information.

Easy Ways to Save: Sealing!

Seal drafts around doors and windows with caulk or weatherstripping to help keep heat in.



Save Up to \$2,500 on a Heat Pump!

Keep your home cozy year-round while squirreling away big energy savings. Learn more: snopud.com/heating



Customer Service: (425) 783-1000
Monday-Friday, 8 am–5:30 pm
1-877-783-1000 outside Everett and in Western WA
Visit us online at snopud.com

Pay your bill:
1-888-909-4628
or online at
MY.SNOPUD.COM