

PUD

Energizing Life in Our Communities

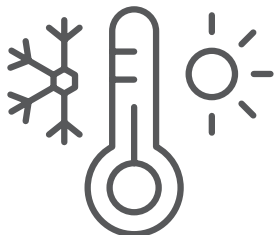


THE WIRE



FEBRUARY 2026  SNOPUD.COM

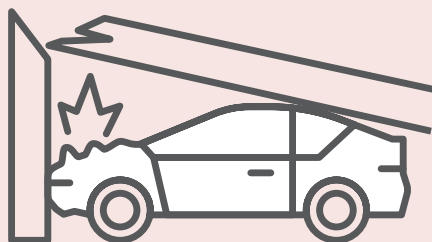
What causes power outages?



Weather

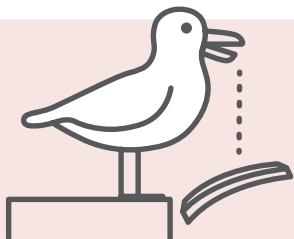
Wind, snow, ice, and other severe conditions are common outage causes.

During hot, windy weather, safety outages may occur to reduce wildfire risk. Visit snopud.com/wildfiresafety for more information.



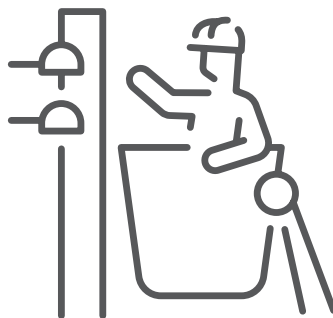
Vehicles

Vehicles hitting poles can cause neighborhood outages. The PUD tracks problem poles and relocates them when possible to prevent future accidents.



Animal interference

Nesting birds or squirrels can damage equipment and cause outages. The PUD's avian protection program deters birds from power lines and equipment – keeping wildlife safe and your power flowing.



Equipment issues

Outdated, overloaded or faulty equipment can cause outages. We are diligent about maintenance and strive to grow our system to anticipate population needs. See snopud.com/reliability for details.



Fallen trees or tree limbs

Nearly half of the power outages in 2024 were caused by trees or tree limbs. The PUD proactively trims trees away from up to 500 miles of lines each year. Learn more at snopud.com/trees, and if you have a tree near a power line, please let us know.

Stay informed during outages. Visit snopud.com/textalerts to see how.

View/report outages at OUTAGEMAP.SNOPUD.COM or report at (425) 783-1001

Employee Spotlight: Laura Lemke

Laura, a Program Director in Government and External Affairs, has been hard at work for the past several years helping the PUD map out the next 15-20 years (and beyond). Through working with groups across the PUD to develop the Strategic Plan and then execute it, Laura has helped ensure that the PUD is ready to continue energizing life in our communities.



Safety Spotlight: Prevent frozen pipes

Before freezing weather, insulate hot and cold pipes in unheated areas like the garage, attic or crawl space to prevent them from freezing.



Energy Block Party

Save the date! Our Energy Block Party will be on Saturday, April 25 at the PUD Headquarters in Everett! Visit us from 10 am–2 pm for touch-a-truck, free giveaways, food trucks, and presentations on the future of energy! Watch snopud.com/energyblockparty for details!

Community Energy Run

Mark your calendars for the inaugural Community Energy Run 5K on October 3 at our Lake Stevens Water Operations Center. All proceeds benefit the Community Energy Fund that helps keep the lights on for our neighbors in need. Whether you're running, walking, or just stopping by, there's something for everyone. Visit snopud.com/run to learn more or register!



Save \$1,000 on a heat pump water heater!

Here's something your whole family will enjoy while you soak up savings for years to come! Visit snopud.com/HPWH to learn about this highly efficient way to save.



Customer Service: (425) 783-1000
 Monday-Friday, 8 am–5:30 pm
 1-877-783-1000 outside Everett and in Western WA
 Visit us online at snopud.com

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