



Online services and support!

Once your Owner Agent Agreement is set-up, you can access the following online resources by going to snopud.com/oas

› Owner Agent Agreements

View these in the landlord portal to identify the responsibility status of a property: owner or tenant.

› OAS Frequently Asked Questions

Helpful information about using our online resources

› Instructions for submitting application for service

Helpful instructions to utilize MySnoPUD and the landlord portal to submit applications for service

*Questions or to get
started:*

Customer Service
425-783-1000

*If you have more than one
property, please call 425-783-1012
weekdays, 8am-5pm*

For customers with a speech/
language disorder and/or
customers who are deaf or
hard-of-hearing, TTY is 7-1-1
or 1-800-833-6384



P.O. Box 1107
Everett WA 98206-1107
snopud.com/oas



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FORM 1000 • Rev 9/25

Owner Agent Agreement



*Manage your rental's
utility service with ease!*

SNOHOMISH COUNTY PUD
snopud.com/oas



The PUD's Owner Agent Agreement makes handling the utility service for a rental property a breeze!

With this agreement, service automatically reverts to the owner's name when the PUD is notified to stop service for a tenant.

An owner or his/her authorized agent can call 425-783-1000 (or 425-783-1012 if you have multiple properties) or visit any PUD office to request an Owner Agent Agreement.

What are the benefits of an Owner Agent Agreement?

- › Uninterrupted utility service to unoccupied rental units
- › Service automatically reverts to the owner between tenants
- › The Account Service Charge is waived once the initial owner move-in is complete
- › Ability to start service in a tenant's name, directly through MySnoPUD
- › The reconnect fee is waived when an owner accepts responsibility for disconnected service (*electric only*)

How does an Owner Agent Agreement work?

When the PUD receives a request to stop service for a tenant, the owner automatically becomes responsible starting the day after the tenant's move-out date.

The Account Service Charge is waived, and the service will continue in the owner's name until a new party is named as responsible to take over.

NOTE: *An exception to the automatic owner move-in process is if the PUD disconnects a tenant's service for non-payment.*

If I have an Owner Agent Agreement, do I still need to contact the PUD?

Having an Owner Agent Agreement makes it easy to manage the utility service for rental properties.

However, there are circumstances when the owner or his/her authorized agent should contact the PUD such as:

- › To request or cancel an Owner Agent Agreement
- › To update information regarding property management
- › To add or remove an authorized agent such as a property or account manager
- › To update the billing address

