

Current

SNOPUD.COM

SPRING 2025

April 26



10am
to 2pm



Truckstravaganza | Kid's activities
EV car show | Safety demos | Food trucks
Energy-efficiency booths & events



AND MORE!



INSIDE: A MESSAGE FROM YOUR COMMISSIONERS | OUR HISTORY INFORMS OUR
FUTURE | ENERGY TALK | ENERGY BLOCK PARTY MAP | 45 YEARS OF CONSERVATION |
HOORAY FOR HYDROPOWER | EDUCATION IN BLOOM!

A Message From Your Commissioners

Last month at our new North County Community Office, we celebrated the best of what the PUD does every day.

We cut the ribbon on a modern office and operations center that will better serve our customers in the northern part of our service area for years to come. This new complex will have an increased number of crews and engineers and act as a centralized hub for staff, equipment and trucks, helping us get work done north of Marysville in a more efficient manner.

The new office is also a resource for our community members. We have seven publicly available electric vehicle chargers on site, full in-person customer services, and soon



a public meeting room available for rental.

This new North County campus is innovative and could be critical in the event of a major disaster. Our Arlington Microgrid, which combines battery storage and solar power to create an emergency backup energy system, can power the new office and warehouse with backup electricity if the main grid ever went down.

As your publicly elected Board of Commissioners, we are proud of our history of public service to our communities and delivering reliable electricity and water to our customers. We are also boldly moving into an exciting future.

Your commission has a history of listening to you, our customer-owners, as we make decisions. We welcome your involvement and encourage you to attend our upcoming board meetings, currently held twice each month in-person and over Zoom. It is our privilege to serve you now and always.

Please visit snopud.com/commission for information on upcoming board meetings and a link to attend virtually.

Commissioners left to right: Julieta Altamirano-Crosby (Secretary), Tanya Olson (Vice President), and Sidney Logan (President)

Our History Informs Our Future

When you flip a light switch in Snohomish County or Camano Island, you can be fairly certain that the electrons powering that light flow from dams along the Columbia River.

Born out of the New Deal, the Bonneville Power Administration built dams and hydroelectric facilities up and down the mighty river that carves through the middle of our state. These dams give utilities like the PUD the ability to provide customers with rates that are among the lowest in the country.

BPA is the backbone of our region's clean, reliable, and affordable power grid. The agency supplies one-third of the Northwest's electricity and operates and maintains 15,000 miles of high-voltage transmission lines, the critical infrastructure that delivers electricity across hundreds of miles to you.

BPA recently experienced significant workforce reductions. Approximately 13% of its workforce was lost since the start of the year, with potential for additional cuts later in the year. These reductions make it more difficult to maintain and upgrade the region's energy infrastructure, which is essential for keeping power reliable and affordable.

As BPA's single largest customer, with more than 80% of our power coming from the agency, we are actively engaged in discussions with our federal delegation and the administration, highlighting the risks associated with these workforce reductions and the potential impacts on safety and reliability.

We also receive BPA dollars that are passed to PUD customers as conservation incentives, helping keep your energy burden low and avoid costly re-



source and grid investments. For more on conservation, see page 6.

We are proud of our PUD-owned hydroelectric facilities too. This year we celebrate 60 years of Culmback Dam (page 7) and our legacy of clean water and energy in Snohomish County. We also own and operate multiple run-of-the-river hydro facilities like our Woods Creek hydro project in Monroe. I encourage you to join one of our upcoming hydro tours.

Without hydropower, the stability and affordability of our region's energy system would be at serious risk.

It is a legacy worth protecting.

Energy Talk

North County Community Office Open

Our newest community office opened in late March and is now available for customers to visit to pay bills, meet with PUD experts, charge their EVs and more. The facility, which replaces our Arlington and Stanwood community offices, is located at 17601 59th Ave. NE, Arlington.



Rate Increase Goes into Effect

A rate increase was implemented on April 1. For residential customers in multi-family residences, electric bills will increase about \$4 per month or about \$6.40 for customers in single-family homes. The rate increase was necessary to address severe weather events in 2024.



Coming to a Home Near You

The PUD's Connect Up program continues to install advanced meters throughout Snohomish County and Camano Island. We are currently exchanging meters in Monroe and east Snohomish County, working our way west toward Snohomish. We are excited for you to reap the benefits of your new meter. Learn more at snopud.com/connectup!

Enter to Win!

Switch to paperless billing and be entered to win a \$100 bill credit or free tree through our Grow Paperless campaign. Already paperless? Enter to win at snopud.com/growpaperless. Paperless billing reduces clutter, costs and environmental impact.



Current

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Contents

PAGE 4 & 5

Energy Block Party Map

» Check out everything happening April 26

PAGE 6

45 Years of Conservation

» HEAR Help

PAGE 7

Hooray for Hydropower

» Jackson by the Numbers
» Save the Date for Hydropower Appreciation Day!

PAGE 8

Education in Bloom

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Customer Service
M-F, 8am – 5:30pm
425-783-1000

Energy Hotline
Your source for energy-efficiency information
M-F, 8am – 5pm
425-783-1700

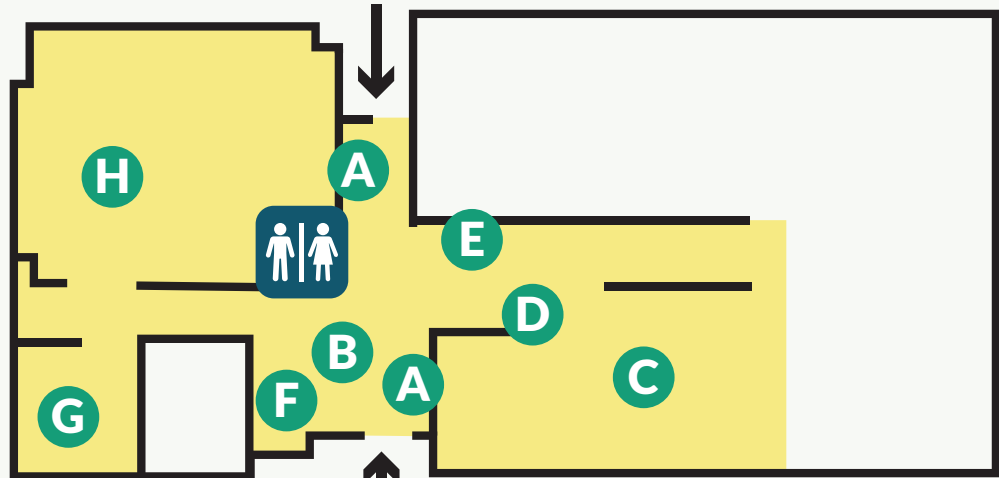
Come on inside!



- A Welcome tables**
Have a question? Stop here and let us assist you.
- B Meet a Commissioner**
- C Customer Service**
Customer Service experts will be available for questions and assistance.
- D Energy Efficiency**
Speak to an energy-efficiency pro about PUD programs and rebates. We want to help you save energy and money!
- E Work for the PUD**
Learn about current openings and apprenticeship programs.
- F Avian Protection**
It's for the birds! Learn what the PUD does to protect our feathered friends from power lines and electrical equipment.
- G Utility of the Future room**
Learn how the innovations of today offer empowering options for the future. Meet PUD experts from rates, resource planning, the solar team and the Connect Up program.
- H Auditorium presentations**
 - ♦ **Show Me the Money!**, 10:30-11:45am. How to maximize current incentives to make your home more energy efficient.
 - ♦ **Empowering Homes**, 12:30-1:30pm. Everything you need to know about solar and battery solutions.

Please note, Auditorium attendance is limited to the first 300 people.

ENTRY FROM CALIFORNIA STREET (TOUCH A TRUCK)



ENTRY FROM HEWITT AVENUE SIDE (EV CAR SHOW)

ENERGY BLOCK PARTY



Free hats for little line workers!

While they last.*
One per child, who must be present.

AN EARTH DAY CELEBRATION!
Saturday, April 26, 10am to 2pm

PUD Electric Building Headquarters, 2320 California Street in Everett

Touch a Truck & tables!



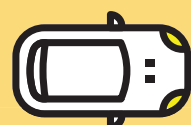
Kids – and the young at heart – will love this truckstravaganza of PUD and first-responder vehicles. Meet men and women of the PUD and get your photo taken in a bucket truck!

Tables on California Street will feature:
♦ Free kids' activities (see page 8)*
♦ Water Utility fun
♦ Drawings for free trees
And MORE!

CALIFORNIA STREET

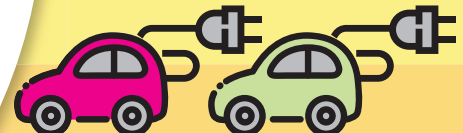
RAINIER AVENUE

VIRGINIA AVENUE



Limited parking

Walking, biking and transit are strongly encouraged! For parking options and a transit map, visit snopud.com/energyblockparty.



Electric Vehicle Car Show!

Learn about EVs directly from your neighbors who own them!



Food Trucks!

Dick's Drive-In, Cathouse Pizza and Miller Meats. Plus Vulpine Espresso & Baker's Dozen Mini Doughnuts located in the Touch a Truck area.



High-voltage trailer safety demonstration

Streets will be closed to vehicle traffic as shown. Please be mindful and respectful of pedestrians.
* Giveaway supplies are limited. First-come, first-served.

HEWITT AVENUE

45 Years of Conservation

Energy efficiency didn't get much attention until the late 1970s. For the PUD, we developed our first Conservation Center and Energy Conservation program in 1980. The program promoted efficient use of energy and the long-term benefits of conservation.

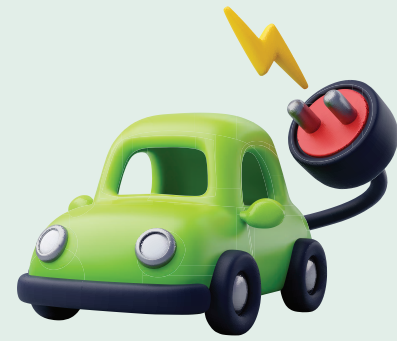
Since then, the PUD has been an industry leader in conservation, helping our customers use less of our product. The best part about conservation? Actions taken today benefit our customers and planet for decades to come.

FACT: It's more cost-effective to incentivize conservation than to build new power plants, transmission and distribution lines and substations

Since the launch of its Energy Conservation program in 1980, the PUD has realized 2.2 billion kilowatt-hours in first-year savings from incentivized conservation.

For one year, that's equal to:

Charging 2 million EVs



Powering 260,000 homes



Conservation makes sense ... and saves dollars too!



FACT: If the PUD had not invested in conservation our power generation needs would have increased by the amount of power it takes to build the airplanes at Boeing – each year!

HEAR Help

Starting in December of last year, the PUD has distributed **231** heat pump water heaters, **440** high-efficiency washers and dryers and **seven** induction stoves to customers through our Home Electrification and Appliance Rebate program. These free appliances are funded by the Climate Commitment Act, not PUD ratepayers. For more, visit snopud.com/cca.



Supported with funding from Washington's Climate Commitment Act. The CCA supports Washington's climate action efforts by putting cap-and-invest dollars to work reducing climate pollution, creating jobs, and improving public health. Information about the CCA is available at www.climate.wa.gov.



Hooray for Hydropower

It was 60 years ago this April that the closure gate on the PUD's Culmback Dam was dropped and Spada Lake was officially formed in the foothills above the city of Sultan.

Phase I of our Henry M. Jackson Hydroelectric Project was completed in 1965 and created a reservoir to increase the region's water supply – more than 75% of Snohomish County homes and businesses receive their drinking water from Spada Lake.

Phase II of the project, completed nearly 20 years later, raised Culmback Dam more than 60 feet and built the Jackson powerhouse, which houses four hydroelectric turbines that can generate enough electricity to power nearly 100,000 homes and businesses.



Jackson staff performing maintenance in September of 2024.

Jackson by the Numbers:

163"
Average annual precipitation in Spada Basin

7.5 miles
Distance water travels from Spada Lake to the Jackson powerhouse

1,870
Acres covered by Spada Lake Reservoir

262'
Height of Culmback Dam



\$10.5 million
(Nearly \$125M in today's dollars)
Project costs to build the original dam, which was shared between the PUD and City of Everett



Save the Date for Hydropower Appreciation Day!

Join PUD experts on May 17 to explore the wonderful world of hydropower! This unique event offers an opportunity to learn about generating clean, renewable energy from water. Visitors can tour the Woods Creek Hydroelectric Project, learn about the PUD's salmon restoration efforts and see a stunning 60-foot waterfall. Be sure to reserve your spot at snopud.com/waterwow – space is limited.



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Education in Bloom!

Come to our Energy Block Party and learn about habitat restoration and environmental stewardship from the PUD's Education and Natural Resources team.

Visit our booth on California Street and get your hands dirty creating native plant seed balls. PUD habitat biologists and educators will be on hand to teach guests of all ages about the vital role native plants play in our natural environment.

These ready-to-plant seed balls offer a fun, take-home activity that will benefit the Pacific Northwest ecosystem for generations to come!



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For more, visit snopud.com/energyblockparty.