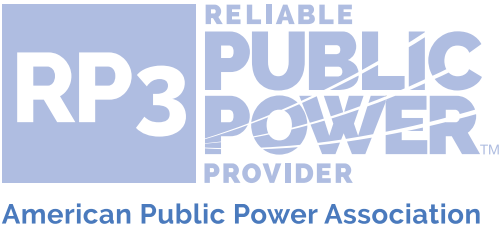





# PUD Honored as RP3 Utility

The American Public Power Association recently recognized the PUD as a Platinum Reliable Public Power Provider, or RP3 utility, for providing reliable and safe electric service to its customers. It's the second time in a row the PUD has been honored.




To earn the RP3 designation, public power utilities must demonstrate proficiency in four key disciplines:



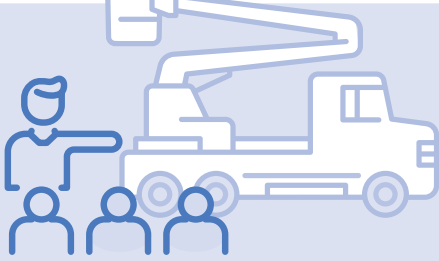
**Safety**

In 2024, the PUD's recordable injury rate was the lowest in its history.



**Reliability**

The PUD's Jennings Park Substation project, completed in 2024, improves the grid to meet growing demand.



**Workforce Development**

Local students regularly visit the PUD's Line Training Yard in Arlington to learn about career opportunities.



**System Improvements**

The PUD's SnoSMART program will improve reliability, mitigate wildfire risks and reduce restoration time.

Learn more about the RP3 honor at [snopud.com/rp3](https://snopud.com/rp3)



## A Brilliant Way to Help Locally

The customer-funded Community Energy Fund administered by St. Vincent de Paul to assist neighbors in need is running low. Even a small donation can make a big difference: [snopud.com/CEF](https://snopud.com/CEF)

## May 17 is Hydropower Appreciation Day

*Celebrate Water!*



### Brian Parsley, Hydro Hero

Brian has been with the Jackson Hydroelectric Project since 2009, giving him unique expertise in our hydro facilities. As a PUD Generation Constructor, he led the safe and efficient lifting of a 30,000-pound concrete intake gate at Culmback Dam last year. The job took months of planning and Brian ensured it was done safely, and all inspections were handled efficiently.

### Wonderful Water Team



The first week of May is Drinking Water Week and celebrates the work our water utility experts do every day to maintain safe drinking water. The PUD regularly tests its water supply for impurities to ensure quality. We are also in the process of building a new reservoir to better serve our Kayak Estates customers.

### Teaching the Next Generation of Hydro Experts

In spring, the PUD's Education team showcases the Woods Creek hydro project in Monroe. From February to May, nearly 1,000 local students toured the site, learning about the importance of clean energy, and the engineering behind run-of-the-river hydro projects.



### Full Translation Services Now Available

Our Customer Service team now has Translation Live interactive communication tools. These language assistance tablets provide immediate service to multilingual customers and are available at our Everett, Lynnwood and North County locations.

### Nifty & Just \$4.50\*

Celebrate 45 years of energy savings with your PUD. Get 3 insulating door sweeps for just \$4.50\* at [marketplace.snopud.com](https://marketplace.snopud.com)



\*Tax not included, offer valid May only for customers with electric heat. Savings auto apply in shopping cart when you buy 3.



Customer Service: 425-783-1000  
Monday-Friday, 8 am–5:30 pm  
1-877-783-1000 outside Everett and in Western WA.

Visit us online at [snopud.com](https://snopud.com)

Pay your bill:  
1-888-909-4628  
or online at  
[MY.SNOPUD.COM](https://MY.SNOPUD.COM)