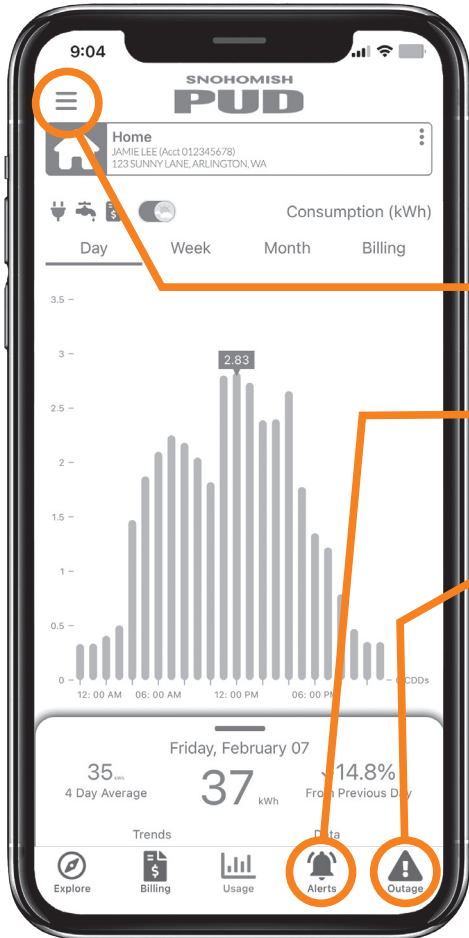


## Power at Your Fingertips



Since launching the MySnoPUD app, more than 50,000 PUD customers have learned how easy it is to sign up for bill notifications, check their usage and report an outage right on their phone. What are you waiting for?

### Benefits include:

- Use the MySnoPUD app to schedule a start, stop or transfer of service. No phone call necessary!
- Get notifications your bill is ready, when it's due and more with alerts. You can even sign up for outage texts and notifications on the app.
- Report an outage and stay updated on restoration progress right on the app.

**Download the app from the Apple or Google Play store.** Sign up for billing alerts and go paperless! You'll be entered to win a \$100 bill credit or tree certificate through our Grow Paperless campaign. Learn more at [snopud.com/growpaperless](https://snopud.com/growpaperless)

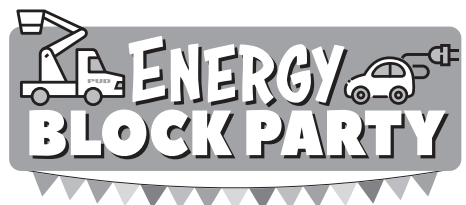
## Love for Our Outage Texts

We're transitioning out of storm season, but it's not too late to shine a light on our amazing outage response team. We received our highest survey scores ever to start the year, including a number of thank yous:

*The best thing! Love this feature, and cannot say enough wonderful things about it. It's easy to use and informative. It's accurate, and tonight it actually underpromised and overdelivered. We got our power back about 40 minutes earlier than your 9:15 estimate. Thank you!*

## You're invited...

Join us **April 26** from 10 am to 2 pm as we fill the block around our Everett headquarters with free family fun! Celebrate our water utility and all things energy at the [snopud.com/energyblockparty](https://snopud.com/energyblockparty)



View/report outages at [OUTAGEMAP.SNOPUD.COM](https://OUTAGEMAP.SNOPUD.COM) or report at 425-783-1001

# PUD Approves Rate Increase

Earlier this year, the PUD’s Board of Commissioners approved rate increases to our electric and water rates.

- ⚡ For residential customers, electric bills will increase about \$4 per month for multi-family residences or about \$6.40 for customers in single-family homes. The rate increase, which will go into effect April 1, is necessary to address severe weather events that our region experienced in 2024.
- 💧 For water customers, March bills will reflect a modest rate change that will increase residential customers’ monthly bill by approximately \$5 to \$6.

For more information, visit [snopud.com/rates](https://snopud.com/rates)

## Is Solar Right for You?

If you’re thinking about installing a photovoltaic system on your home or business, let us help you get the facts. Find tips for choosing an installer, avoiding scams or misleading sales pitches and information on how to integrate the system with the overall grid at [snopud.com/solarbasics](https://snopud.com/solarbasics)



Customers with Connect Up advanced meters can review their electric usage in 15-minute increments on [my.snopud.com](https://my.snopud.com). Water customers can review water usage in 1-hour increments.

## We HEAR You!

The PUD continues to distribute free energy-efficient appliances to qualified customers through our Home Electrification and Appliance Rebates, or HEAR, program. Funded by the Climate Commitment Act, as of Feb. 6, HEAR has installed 142 heat pump water heaters and 105 high-efficiency washers and dryers free of charge to customers.

For more information or to apply, visit [snopud.com/ccr](https://snopud.com/ccr)



*We are so thankful the PUD chose us to receive a heat pump water heater! It replaced one that was installed in 1979! The money saved on our electric bill is substantial. We are so appreciative! Thank you!*

– Grateful customer, Arlington



## Save on windows & sliding glass doors

Save up to \$100 per window on energy-efficient upgrades for your electrically heated home.

[snopud.com/weatherization](https://snopud.com/weatherization)



Customer Service: 425-783-1000  
Monday-Friday, 8 am–5:30 pm  
1-877-783-1000 outside Everett and in Western WA.  
Visit us online at [snopud.com](https://snopud.com)

Pay your bill:  
1-888-909-4628  
or online at  
[MY.SNOPUD.COM](https://MY.SNOPUD.COM)