

THE WIRE

NOVEMBER 2024 / [SNOPUD.COM](https://snopud.com)

Be Prepared for Outages

Zip and Zap know how important it is to be prepared before stormy weather hits. Water? Check. Extra blankets? Check. Nuts? Of course! Well, that may not be mandatory, but it's Zip and Zap's favorite part of their kit.

If you haven't prepared for storm season, let Zip and Zap help with some tips:

Make an emergency backup plan: No utility can prevent all power outages. If you are dependent on power for medical equipment or other essentials, create a backup plan now. This could be a friend or family member you can stay with or purchasing a generator.

Build an emergency kit: It's crucial to have life-sustaining items on hand in case of an emergency. Make sure to have water, non-perishable food, first-aid supplies, ways to stay warm, light sources



and any prescription medications.

Outage updates: Bookmark our outage map at outagemap.snopud.com so you can easily and quickly report your outage and remain up-to-date on restoration. When you report your outage on the map, sign up for outage text alerts to stay in the know!



For more information on how to build an emergency kit, visit snopud.com/winterprep

Power Talks: Get Prepared for Winter



Power Talks



Join our interactive online presentation on Thursday, Dec. 5 at noon to learn outage prep tips, cold-weather conservation tactics and more. We'll have special guests and be giving out prizes just in time for the holidays. Make sure to sign up today!

Register at snopud.com/powertalks

Jenny Zimmerman: South County Superhero



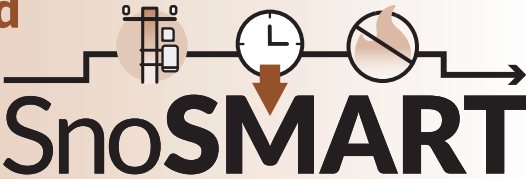
As an Office Technician at the PUD’s South County Community Office in Lynnwood, Jenny takes supporting her team to another level. She works with PUD Linemen, Engineering Technicians, Warehouse Foremen and many more to ensure PUD customers receive the best possible customer experience.

“I don’t know what we’d do without her,” said Keith Ellison, PUD South County Construction Superintendent.

SnoSMART Moving Forward

PUD commissioners recently approved our SnoSMART contract with the Department of Energy, which awarded the PUD \$30 million to improve system reliability, mitigate wildfire risks and revolutionize system visibility and control.

“Finalizing the agreement with DOE allows us to ramp up our work across divisions to get this important program completed for our community,” said John Haarlow, PUD CEO/General Manager.



PUD Works to Keep Your Drinking Water Safe

In an effort to identify any water service pipes containing lead in our service area, our Water Utility recently completed an inventory of more than 23,000 water service lines. The results showed no evidence of lead service lines in our community water systems. This work was due to the first major update to the Environmental Protection Agency’s Lead and Copper Rule Revisions in 30 years, which were created to reduce the risks of lead exposure for children and communities.

Thank you to our water customers for their cooperation with this project. For more information, visit snopud.com/inventory



Prices are Falling!

Watch for special low prices on popular thermostats all month.

marketplace.snopud.com

Helping Hands Bazaar

Nov. 22, 8:30 a.m. to 3 p.m. at PUD Headquarters (2320 California St., Everett)

Join us for great shopping & good works:

- Handmade gifts/treats
- Goodies from Vulpine Espresso
- Food drive (bring a non-perishable!)
- Household lighting recycling

See the details at snopud.com/hhbazaar