

**PUD**

Energizing Life in Our Communities

# THE WIRE

APRIL 2024 / [SNOPUD.COM](http://SNOPUD.COM)

## ENERGY BLOCK PARTY

### FREE FAMILY FUN!

We're celebrating Earth Day at our second annual Energy Block Party. Join us **Saturday, April 27 from 11 am to 2 pm**, at our headquarters in downtown Everett (2320 California St.).

**Truckstravaganza!** Get an up-close look at PUD rigs, first-responder vehicles, snow cats, buses and lots more.

**EV car show:** Not sure if an electric vehicle is right for you? Talk to neighbors who own them.

**Learn from PUD experts:** New this year will be a pair of presentations in our auditorium:

- ♦ **Pump up the Comfort:** whole house energy efficiency, 11:15 am to 12:15 pm
- ♦ **The Home of the Future:** from solar energy to battery storage, 12:30 to 1:30 pm

**High Voltage Demo:** Watch PUD linemen dazzle the crowd and deliver vital safety messages.

**Info booths:** Visit with PUD staff, leaders and commissioners to learn about PUD projects and programs.



**PLUS:**

Grab a bite from a food truck

Prizes and giveaways

Children's activities

Meet Zip and Zap, our squirrel mascots

For more information, visit [snopud.com/energyblockparty](http://snopud.com/energyblockparty)

View/report outages at [OUTAGEMAPS.SNOPUD.COM](http://OUTAGEMAPS.SNOPUD.COM) or report at 425-783-1001

# PUD Rate Increase Effective April 1

PUD’s Board of Commissioners approved a revenue adjustment of 5.8% to address increasing costs for equipment and services and escalating prices in the electricity market. For the typical residential electric customer, the base charge will increase from 35 cents per day to 59 cents on April 1. The usage

charge for residential customers will remain relatively flat, making it so a typical residential customer’s bill will increase by approximately \$6 per month. For small business customers, the proposed rate increase will only affect their customer charge, resulting in an increase of approximately \$10 per month.

For more information on PUD rates, visit [snopud.com/rates](https://snopud.com/rates).

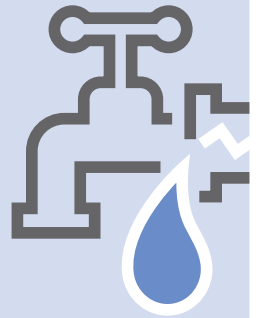
## Call 811 Before You Dig

Spring means gardening and landscaping projects. Remember to always call 811 at least two working days before starting any projects in your yard. The Underground Location Center will provide locations for lines that serve power, gas, water, sewer or telephone to help prevent any accidents.



## Connect Up Helping with Leak Detection

One of the most significant benefits of our Connect Up advanced water meters is fast leak detection. Since we began installing meters late last year, we’ve already helped customers detect 150 potential water leaks, helping them save money and water.

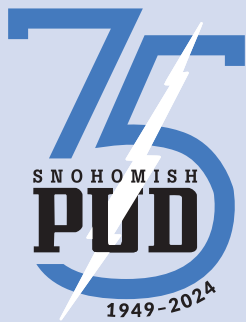


For more information, visit [snopud.com/connectup](https://snopud.com/connectup).

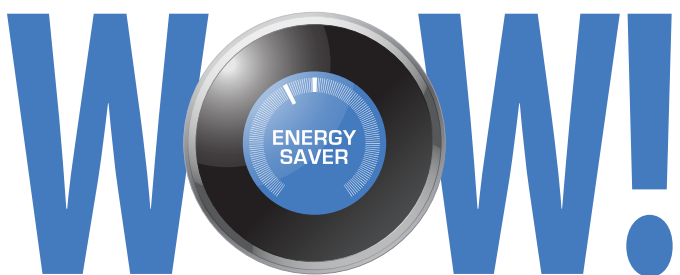
## Generator Safety 101

Generators are a great way to keep the power on when outages strike. **Please remember:** only plug your generator into your home’s electrical system if a transfer switch has been installed by a licensed electrician. Generators can back-feed onto the electrical grid, putting PUD line crews and other personnel in danger.

For more information on generator safety, please visit [snopud.com/generators](https://snopud.com/generators).



Have you entered this month’s \$75 bill credit drawing? Don’t forget: [snopud.com/75](https://snopud.com/75).



Save big on popular energy-saving thermostats with PUD instant rebates. For more information, visit [snopud.com/thermostats](https://snopud.com/thermostats).



Customer Service: 425-783-1000  
 Monday-Friday, 8 am–5:30 pm  
 1-877-783-1000 outside Everett and in Western Wa.  
 Visit us online at [snopud.com](https://snopud.com)

Pay your bill:  
 1-888-909-4628  
 or online at  
[MY.SNOPUD.COM](https://MY.SNOPUD.COM)