Real Estate Services Agent II



Job Code	20000177	Job Family	Business & Operations Analysis	Professional / Worker	Knowledge
Department	Real Estate	Reports to	Mgr Real Estate Services	Union Status	Non- Represented
FLSA Status	Exempt	Pay Grade	2056	This Job is a Lead	No
Last Updated	12/1/2022				

Accountability for Workplace Culture

Our PUD values are at the center of our culture. Putting the safety, health, and well-being of our communities and those we work with is valued above all else and everyone on Team PUD must meet this commitment daily. Nothing we do in achieving our Mission is worth a single injury, and all who interact with us must feel they are valued and welcomed as individuals.

Everyone on Team PUD, in all positions, is accountable for achieving this safe and welcoming culture by:

- 1. Taking full ownership for the safety of themselves and their coworkers, while ensuring everyone feels valued and welcomed.
- 2. Taking action to identify and eliminate their own and others' at-risk behaviors, including the behaviors that may undermine another's feelings of being welcomed and valued.
- 3. Following all safety rules and regulations and ensuring the PUD's expectations for conduct and respect are maintained.
- 4. Openly sharing near-misses, safety learning opportunities, and ways we can learn to be a more welcoming place while encouraging others to do the same.
- 5. Utilizing Stop Work Authority to intervene with anyone, anytime, in any place.
- 6. Intervening or seeking guidance to stop actions that are harmful to the wellbeing, health, or sense of belonging of others, and which are detrimental to our PUD values.

Job Summary

Coordinates, evaluates, and negotiates the acquisition of real property rights for the District, including easements, fee acquisitions, property research, and property management related to the District's electric and water transmission and distribution systems.

Accountabilities

Accountability #1

Ensure transparency and the trust of our customers and stakeholders in our financial management and stewardship by consistently producing high quality and timely documentation on large complex projects, independently preparing written reports in regard to real estate transaction, finance, legal reviews, and similar responsibilities.

Accountability #2

Achieve the highest level of employee and community trust in how the District manages real estate by identifying opportunities to improve processes and quality of results to minimize liability for the District, and similar responsibilities.

Accountability #3

Invest in our employees and our communities, to develop and nurture excellence by serving as a mentor and trainer of Real Estate Agent I's to ensure their ability to manage and coordinate large complex projects, and similar responsibilities.

Accountability #4

Demonstrate powerful partnership that proactively anticipates and supports community and customer needs by coordinating with other departments in the preparation of legal documents associated with the acquisition of real property rights to include easements, options, leases, permits, licenses and fee title for both electric and water projects, and similar responsibilities.

Accountability #5

Demonstrate powerful partnership that reflects an understanding of community and customer needs by solving complex real estate transactions and explaining the processes to obtain easements and why the documents are necessary, and similar responsibilities.

Accountability #6

Accountability #7		
Accountability #8		
Accountability #9		
Accountability #10		

Minimum Qualifications Note

The minimum qualifications listed below are representative of the knowledge, skills, and abilities needed to perform this job successfully, as described in the Accountabilities. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential Accountabilities (duties and responsibilities) of this position. If you need assistance and/or a reasonable accommodation due to a disability during the application or recruiting process, please contact Human Resources at https://hres.html.needed.html.ne

Qualifications – Education and Experience

Minimum Required Education and Experience:

Bachelor's Degree in Business Administration, Real Estate, or related field, AND Two (2) years of experience in real property rights acquisition;

OR

Four (4) years of business office, customer service, real property rights acquisition, or related experience, AND

Two (2) years of experience in real property rights acquisition;

OR

Six (6) years of experience in real property rights acquisition.

*Note: An SR/WA Professional designation may substitute for two (2) years of the education requirement.

Preferred Education and Experience:

Qualifications – License(s) and/or Certification(s)

Minimum Required License(s) and/or Certification(s):

Ability to obtain Notary License

Washington State Diver's License

Completion of the following International Right of Way Association (IRWA) classes:

Principles of Land Acquisition

Principles of Real Estate Negotiation

Easement Valuation

Environmental Awareness

Preferred License(s) and/or Certification(s):

Qualifications - Skills and Abilities

Minimum Required Skills and Abilities:

Fundamentals or right of way acquisition, real estate law, land surveying and basic appraisal theory

Computer applications including word processing, spreadsheets and data bases

Business writing concepts

Negotiation and communication skills and techniques

Work ethics relative to right of way acquisition

Research and analysis techniques

Preferred Skills and Abilities:

Handle complex projects with minimum supervision

Communicate and work effectively with all levels in the organization, customers and outside agencies

Use independent and discretionary judgement
Lead and train others
Work with confidential information
Manage multiple tasks
Negotiation skills
Use personal computer and related computer software

Competencies

The following competencies describe the cluster of behaviors associated with job success in the job group identified as "Professional / Knowledge Worker".

- Adaptability
- Building Customer Loyalty
- Building Partnerships
- Communication
- Continuous Improvement
- Continuous Learning
- Courage
- Decision Making
- Earning Trust
- Emotional Intelligence Essentials
- Facilitating Change
- Influencing
- Initiating Action
- Innovation
- Leveraging Feedback
- Mentoring
- Planning and Organizing
- Positive Approach
- Professional Knowledge and Aptitude
- Stress Tolerance
- Technology Savvy
- Valuing Differences
- Work Standards

Physical Demands

Physical Demands List	Frequency
Sit	Frequent (34-66%)
Walk	Occasional (11-33%)
Stand	Frequent (34-66%)
Drive	Frequent (34-66%)
Work on ladders	Never
Climb poles or trees	Never
Work at excessive heights (note heights in open text box below)	Never
Twist	Seldom (1-10%)
Bend/Stoop	Seldom (1-10%)
Squat/Kneel	Seldom (1-10%)
Crawl	Never
Reach	Seldom (1-10%)
Work above shoulders (note specific activity in open text box below)	Never
Use Keyboard /mouse	Constant (67-100%)
Use wrist (flexion/extension)	Seldom (1-10%)
Grasp (forceful)	Frequent (34-66%)
Fine finger manipulation	Constant (67-100%)
Operate foot controls	Occasional (11-33%)
Lift (note weight in open text box below)	Seldom (1-10%)
Carry (note weight in open text box below)	Seldom (1-10%)
Push/Pull (note specifics in open text box below)	Never
Work rapidly for long periods	Seldom (1-10%)
Use close vision	Occasional (11-33%)
Use distance vision	Occasional (11-33%)
Use color vision	Never
Use peripheral depth perception	Never
Speak	Constant (67-100%)
Hear	Constant (67-100%)

Additional Physical Demands not listed above and associated frequency below.

Mental Demands

Communication	Frequency
Understand and carry out simple oral instructions	Frequent (34-66%)
Understand and carry out complicated oral instructions	Frequent (34-66%)
Train other workers	Occasional (11-33%)
Work alone	Constant (67-100%)
Work as a member of a team	Constant (67-100%)
Follow standards for work interactions	Constant (67-100%)
Write communications for clarity and understanding	Constant (67-100%)
Speak with clarity with others	Constant (67-100%)
Comprehension	Frequency
Read and carry out simple instructions	Frequent (34-66%)
Read and carry out complicated instructions	Frequent (34-66%)
Retain relevant job information	Constant (67-100%)
Reasoning	Frequency
Read and interpret data	Frequent (34-66%)
Count and make simple arithmetic additions and subtractions	Frequent (34-66%)
Use intermediate and/or advanced math	Frequent (34-66%)
Organization	Frequency
Plan own work activities	Constant (67-100%)
Plan work activities of others	Occasional (11-33%)
Direct work activities of others	Occasional (11-33%)
Resilience	Frequency
Work under pressure	Frequent (34-66%)
Work for long periods of time	Occasional (11-33%)
Work on several tasks at the same time	Constant (67-100%)

Additional Mental Demands not listed above and associated frequency below.

Work Environment

Environmental Conditions List	Frequency
Exposure to weather	Occasional (11-33%)
Wet and/or humidity	Occasional (11-33%)
Atmospheric conditions	Occasional (11-33%)

Confined/restricted working environment	Never
Vibratory Tasks – High	Never
Vibratory Tasks – Low	Never

Additional Environmental Conditions in this job not listed above and the associated frequency below.

Risk Conditions List	Frequency
Exposure to Heights	Never
Exposure to Electricity	Seldom (1-10%)
Exposure to Toxic or Caustic Chemicals	Never
Working with Explosives	Never
Exposure to Radiant Energy	Never
Extreme Cold	Seldom (1-10%)
Extreme Hot	Never
Proximity to Moving Mechanical Parts	Seldom (1-10%)
Noise Intensity	Seldom (1-10%)
Exposure to animals	Seldom (1-10%)
Working with angry customers	Occasional (11-33%)

Additional Risk Conditions present in this job not listed above and the associated frequency below.

On-Call Status and Frequency	On-
On-Call is required. ○ Yes ⊙ No	С
On-call activities and frequency. Occasionally - 1x quarter or 4-6 times a year 0	

Work Location

The primary assignment for this position is:

O	Remote Office Hybrid On-Site Field/Job Site			

While this description has provided an accurate overview of responsibilities, it does not restrict management's right to assign or reassign duties and responsibilities to this job at any time. This position description is designed to outline primary duties, qualifications, and job scope, but not limit our employees or the organization to complete the work identified. In order to serve our customers best, each employee will offer their services wherever and whenever necessary to ensure the success of the District in serving our customers, to further the safety, health, and inclusivity of employees and the public, and achieve expectations of the District overall, while also remaining flexible in recognition of the employee's wellbeing.