# **Operations Accounting Analyst I**



| Job Code    | 20000785         | Job Family | Financial<br>Management &<br>Controls | Associate / Vocational Worker |                     |
|-------------|------------------|------------|---------------------------------------|-------------------------------|---------------------|
| Department  | Plant Accounting | Reports to | Manager,<br>Accounting                | Union Status                  | Non-<br>Represented |
| FLSA Status | Non-Exempt       | Pay Grade  | 2051                                  | This Job is a<br>Lead         | No                  |

**Last Updated** 12/1/2022

### **Accountability for Workplace Culture**

Our PUD values are at the center of our culture. Putting the safety, health, and well-being of our communities and those we work with is valued above all else and everyone on Team PUD must meet this commitment daily. Nothing we do in achieving our Mission is worth a single injury, and all who interact with us must feel they are valued and welcomed as individuals.

Everyone on Team PUD, in all positions, is accountable for achieving this safe and welcoming culture by:

- 1. Taking full ownership for the safety of themselves and their coworkers, while ensuring everyone feels valued and welcomed.
- 2. Taking action to identify and eliminate their own and others' at-risk behaviors, including the behaviors that may undermine another's feelings of being welcomed and valued.
- 3. Following all safety rules and regulations and ensuring the PUD's expectations for conduct and respect are maintained.
- 4. Openly sharing near-misses, safety learning opportunities, and ways we can learn to be a more welcoming place while encouraging others to do the same.
- 5. Utilizing Stop Work Authority to intervene with anyone, anytime, in any place.
- 6. Intervening or seeking guidance to stop actions that are harmful to the wellbeing, health, or sense of belonging of others, and which are detrimental to our PUD values.

#### **Job Summary**

Works cooperatively with and in support of the Assistant Controller, the Plant and Other Accounts Receivable team to ensure the effective management of active work order portfolios and financial information processing, by collaborating with District departments, acting as a liaison between various operational departments and Finance. Facilitates, expedites, assists, trains, and validates various accounting functions initiated by other departments including opening/closing work orders, creating/retiring assets, and billing/payment requests. Contributes to research, analysis and problem resolution, ensuring the timely and accurate processing and maintenance of financial transactions, sub ledgers and financial reporting. Supports the District's core values and strategic priorities, in particular responsible cost and fiscal management.

#### **Accountabilities**

# Accountability #1

Relationship Management: Supports delivering exceptional value to our customers through powerful cross group partnership and collaboration by supporting the development of positive working relationships by serving as a Finance ambassador and subject matter expert on the complete, accurate and timely processing of work order, asset, revenue and financial data and information. Facilitates engagement and proactive communication between various operational departments and Finance by interacting, responding, coordinating, and supporting the effective management of active work order portfolios. Collaborates with peers, Plant and OAR Accounting, General Accounting and Finance teams to provide friendly, positive customer service for internal and external customers, participates in ad hoc committees; supports department goals and objectives; promotes the District's core values, and similar responsibilities.

#### Accountability #2

Work Order Processing: Supports demonstrating outstanding value relative to cost to our customers by supporting the District's commitment to achieve accurate and timely processing and maintenance of financial transactions, sub ledgers and financial reporting, while recovering costs fully and fairly by contributing to research and analysis to manage its active work order portfolios effectively for the Electric, Generation, and Water systems; expediting, validating and assisting with the accurate and timely completion of executed work orders, asset activity, billing functions and financial data, and similar responsibilities.

### Accountability #3

Workforce Development: Supports creating a culture of caring, mutual respect and trust that empowers current and future employees to do their best work for the benefit of our team members, customers, partners and stakeholders by supporting the District's commitment to empower employees, provide employees opportunities to develop skills, and to support employees through change by contributing to

the development and delivery of training programs, job aides and work tools; assisting with and validating various accounting functions initiated by other departments including opening/closing work orders and billing/payment requests; responding to and giving guidance for internal and external inquiries as a plant and other accounts receivable subject matter expert, and similar responsibilities.

### Accountability #4

Compliance: Supports achieving the highest level of employee and community trust in how the District manages compliance by supporting the District's accountability to Federal, State and Local agencies by consistently learning and applying knowledge of business processes and risk based audit procedures that ensure the District remains in compliance with laws, regulations, and internal directives; supporting the maintenance of documentation sufficient to comply with audits requiring asset and revenue data support, and similar responsibilities.

# Accountability #5

Financial Planning Reporting & Analysis: Supports maintaining transparency to the District's rate payers, customers and financial investors by learning and applying knowledge of GAAP, FERC and NARUC reporting standards; through consistent application of internal controls that will mitigate risks to the completeness, accuracy and timeliness of financial reporting and analysis; by reviewing and validating various accounting functions initiated by other departments including opening/closing work orders and billing/payment requests, to ensure the accurate classification of work order activity and asset data and the accurate preparation of contract and billing transactions. Supports the research, development and analysis related to ad hoc managerial reporting, monthly and annual financial statements as well as work order KPI tools, and similar responsibilities.

#### Accountability #6

Business Application / Data Management: Support increasing the public's confidence in the quality of the District's financial data management by supporting integrity over the District's asset and revenue related business applications and data through continuous assessment of risks and recommendations for continual improvements related to business processes including opening/closing work orders and billing/payment requests, as well as reporting requirements. Provides project support; consistent support for the application of systematic business processes; support for complex data analytics and the flow of financial data between District workgroups, that is timely, accurate and complete, and similar responsibilities.

| Accountability #7 |  |
|-------------------|--|
| Accountability #8 |  |

# Accountability #9 Accountability #10

# **Minimum Qualifications Note**

The minimum qualifications listed below are representative of the knowledge, skills, and abilities needed to perform this job successfully, as described in the Accountabilities. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential Accountabilities (duties and responsibilities) of this position. If you need assistance and/or a reasonable accommodation due to a disability during the application or recruiting process, please contact Human Resources at <a href="https://dx.ncbi.org/hRRecruiting@snopud.com">https://dx.ncbi.org/hRecruiting@snopud.com</a>, or by phone at 425-783-8655.

# **Qualifications – Education and Experience**

# **Minimum** Required Education and Experience:

Relevant work experience or training/education that would prepare you for this type of work.

# **Preferred Education and Experience:**

# Qualifications – License(s) and/or Certification(s)

#### Minimum Required License(s) and/or Certification(s):

Washington State Driver's License

Successful completion of District's Beginning Engineering Technician course within 12 months of start date

# Preferred License(s) and/or Certification(s):

#### **Qualifications – Skills and Abilities**

#### **Minimum** Required Skills and Abilities:

Computers and related software (automated accounting software, word processing, spreadsheets, database)

Microsoft Office Suite with a proficient use of the Excel application

**Generally Accepted Accounting Principles** 

Accounting, economic and auditing theories, practices and principles

Analytical techniques

Communicate and work effectively with all levels in the organization, outside agencies, vendors, contractors, and the public

Work with and maintain confidential information

Balance accounts and maintain accurate records

Work under pressure to meet scheduled deadlines

Research, analyze and resolve accounting related issues

Serve in a lead capacity

Learn and apply FERC and NARUC accounting systems

Work independently

Proficiently use the latest technologies applicable and available at the District in performing assigned tasks and projects

Work in a collaborative team environment with a strong customer focus, both internal customers and external customers

Use independent and discretionary judgement

Plan and organize work to adapt to changing processes and priorities

#### **Preferred Skills and Abilities:**

Electric utility construction standards, fundamentals and practices including cost estimate preparations

Basic construction standards and methods, design standards Basic technical aspects of utility work

Federal Energy Regulatory Commission (FERC) and National Association of Regulatory Utilities Commissions (NARUC) uniform system of accounts

# **Competencies**

The following competencies describe the cluster of behaviors associated with job success in the job group identified as "Associate / Vocational Worker".

**Building Customer Loyalty** 

Collaborating

Communication

Continuous Improvement

**Continuous Learning** 

**Customer Orientation** 

**Decision Making** 

**Earning Trust** 

**Emotional Intelligence Essentials** 

**Initiating Action** 

Leveraging Feedback

Planning and Organizing

Professional Knowledge and Aptitude

**Quality Orientation** 

Technology Savvy

Valuing Differences

**Work Standards** 

| Physical Demands List  | Frequency           |
|--|---------------------|
| Sit  | Frequent (34-66%)   |
| Walk   | Frequent (34-66%)   |
| Stand  | Frequent (34-66%)   |
| Drive  | Occasional (11-33%) |
| Work on ladders  | Never               |
| Climb poles or trees   | Never               |
| Work at excessive heights (note heights in open text box below)      | Never               |
| Twist  | Seldom (1-10%)      |
| Bend/Stoop   | Seldom (1-10%)      |
| Squat/Kneel  | Seldom (1-10%)      |
| Crawl  | Never               |
| Reach  | Seldom (1-10%)      |
| Work above shoulders (note specific activity in open text box below) | Never               |
| Use Keyboard /mouse  | Constant (67-100%)  |
| Use wrist (flexion/extension)  | Seldom (1-10%)      |
| Grasp (forceful)   | Never               |
| Fine finger manipulation   | Constant (67-100%)  |
| Operate foot controls  | Occasional (11-33%) |
| Lift (note weight in open text box below)                            | Never               |

| Carry (note weight in open text box below)        | Never               |
|---|---------------------|
| Push/Pull (note specifics in open text box below) | Never               |
| Work rapidly for long periods                     | Seldom (1-10%)      |
| Use close vision                                  | Constant (67-100%)  |
| Use distance vision                               | Occasional (11-33%) |
| Use color vision                                  | Frequent (34-66%)   |
| Use peripheral depth perception                   | Never               |
| Speak   | Frequent (34-66%)   |
| Hear  | Constant (67-100%)  |

Additional Physical Demands not listed above and associated frequency below.

| Mental Den | nands |
|------------|-------|
|------------|-------|

| Communication   | Frequency          |
|---|--------------------|
| Understand and carry out simple oral instructions           | Frequent (34-66%)  |
| Understand and carry out complicated oral instructions      | Frequent (34-66%)  |
| Train other workers   | Seldom (1-10%)     |
| Work alone  | Frequent (34-66%)  |
| Work as a member of a team                                  | Frequent (34-66%)  |
| Follow standards for work interactions                      | Constant (67-100%) |
| Write communications for clarity and understanding          | Constant (67-100%) |
| Speak with clarity with others                              | Constant (67-100%) |
| Comprehension   | Frequency          |
| Read and carry out simple instructions                      | Frequent (34-66%)  |
| Read and carry out complicated instructions                 | Frequent (34-66%)  |
| Retain relevant job information                             | Constant (67-100%) |
| Reasoning   | Frequency          |
| Read and interpret data                                     | Constant (67-100%) |
| Count and make simple arithmetic additions and subtractions | Frequent (34-66%)  |
| Use intermediate and/or advanced math                       | Frequent (34-66%)  |
| Organization  | Frequency          |
| Plan own work activities                                    | Constant (67-100%) |
| Plan work activities of others                              | Seldom (1-10%)     |
| Direct work activities of others                            | Seldom (1-10%)     |
| Resilience  | Frequency          |
| Work under pressure   | Frequent (34-66%)  |

| Work for long periods of time          | Frequent (34-66%)  |
|--|--------------------|
| Work on several tasks at the same time | Constant (67-100%) |

Additional Mental Demands not listed above and associated frequency below.

# **Work Environment**

| <b>Environmental Conditions List</b>    | Frequency      |
|---|----------------|
| Exposure to weather                     | Seldom (1-10%) |
| Wet and/or humidity                     | Seldom (1-10%) |
| Atmospheric conditions                  | Seldom (1-10%) |
| Confined/restricted working environment | Never          |
| Vibratory Tasks – High                  | Never          |
| Vibratory Tasks – Low                   | Never          |

Additional Environmental Conditions in this job not listed above and the associated frequency below.

| Risk Conditions List                   | Frequency      |
|--|----------------|
| Exposure to Heights                    | Never          |
| Exposure to Electricity                | Never          |
| Exposure to Toxic or Caustic Chemicals | Never          |
| Working with Explosives                | Never          |
| Exposure to Radiant Energy             | Never          |
| Extreme Cold                           | Never          |
| Extreme Hot                            | Never          |
| Proximity to Moving Mechanical Parts   | Never          |
| Noise Intensity                        | Never          |
| Exposure to animals                    | Never          |
| Working with angry customers           | Seldom (1-10%) |

Additional Risk Conditions present in this job not listed above and the associated frequency below.

| On-Call Status and Frequency              |  |
|---|--|
| On-Call is required.  ○ Yes  ⊙ No         |  |
| On-call activities and frequency. Daily 0 |  |

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The primary assignment for this position is:

- O Remote
- Office Hybrid
- On-Site
- Field/Job Site

While this description has provided an accurate overview of responsibilities, it does not restrict management's right to assign or reassign duties and responsibilities to this job at any time. This position description is designed to outline primary duties, qualifications, and job scope, but not limit our employees or the organization to complete the work identified. In order to serve our customers best, each employee will offer their services wherever and whenever necessary to ensure the success of the District in serving our customers, to further the safety, health, and inclusivity of employees and the public, and achieve expectations of the District overall, while also remaining flexible in recognition of the employee's wellbeing.