Joint Use & Permit Coordinator III



Job Code	20000210	Job Family	Business & Operations Analysis	Associate / Vo	ocational Worker
Department	Joint Use and Permits	Reports to	Manager Joint Use & Permits	Union Status	Non- Represented
FLSA Status	Exempt	Pay Grade	2056	This Job is a Lead	No
Last Updated	12/1/2022				

Accountability for Workplace Culture

Our PUD values are at the center of our culture. Putting the safety, health, and well-being of our communities and those we work with is valued above all else and everyone on Team PUD must meet this commitment daily. Nothing we do in achieving our Mission is worth a single injury, and all who interact with us must feel they are valued and welcomed as individuals.

Everyone on Team PUD, in all positions, is accountable for achieving this safe and welcoming culture by:

- 1. Taking full ownership for the safety of themselves and their coworkers, while ensuring everyone feels valued and welcomed.
- 2. Taking action to identify and eliminate their own and others' at-risk behaviors, including the behaviors that may undermine another's feelings of being welcomed and valued.
- 3. Following all safety rules and regulations and ensuring the PUD's expectations for conduct and respect are maintained.
- 4. Openly sharing near-misses, safety learning opportunities, and ways we can learn to be a more welcoming place while encouraging others to do the same.
- 5. Utilizing Stop Work Authority to intervene with anyone, anytime, in any place.
- 6. Intervening or seeking guidance to stop actions that are harmful to the wellbeing, health, or sense of belonging of others, and which are detrimental to our PUD values.

Job Summary

Ensures support of Joint Use and Permit processes by providing advanced knowledge of Joint Use and Permit principles, processes, and documentation required in Joint Use of District assets. Works independently on technical matters and acts as a project lead as directed. Maintains a proficient and up-to-date knowledge in Joint Ownership Agreement, Pole Attachment License Agreement, Master License Agreement, and Small Cell Master License Agreement.

Accountabilities

Accountability #1

Support District and external customer engineering staff on projects associated with wireless sites and agreements by effectively communicating with members of workgroup and responding to customer inquiries, questions, and/or complaints, and maintaining a working knowledge of Joint Use and District policies.

Accountability #2

Ensure compliance obligations are met by processing and maintaining documents associated with local, state, and federal agencies for right-of-way permissions related to District projects, interacting, responding, and coordinating activities with local agencies, and the ability to recognize NESC and Joint Use violations with the ability to suggest applicable resolutions.

Accountability #3

Ensure data-informed decisions are made by identifying and implementing data and software needs that support Joint Use functions and workgroup, and facilitating internal software system corrections as necessary.

Accountability #4

Maintain customer service standards by promptly responding to and investigating customer inquiries, questions, and complaints by providing information, policies, and/or project objectives, acting as a resource within the workgroup, and effectively interacting with, responding to, and coordinating the activities for customers and/or local, state, and federal agencies.

Accountability #5

Support in meeting internal and external customer commitments by establishing goals, objectives, priorities, schedules, and documents related to customer driven work, maintaining a proficient knowledge of Joint Use and wireless contracts, working independently, and collaborating with workgroup and other District personnel to resolve issues for projects or situations needing immediate attention.

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Minimum Qualifications Note

Qualifications – Education and Experience

Minimum Required Education and Experience:

Associate's Degree in Engineering, Business, or related field, AND Two (2) years of experience as a Joint Use & Permit Coordinator, or equivalent related experience;

OR

Four (4) years of experience as a Joint Use & Permit Coordinator, or equivalent related experience.

Preferred Education and Experience:

Qualifications – License(s) and/or Certification(s)

Minimum Required License(s) and/or Certification(s):

Valid Washington State Driver's License

Preferred License(s) and/or Certification(s):

Qualifications – Skills and Abilities

Minimum Required Skills and Abilities:

Manage and interpret complex information that is associated with Joint Use Processes Interpret engineering drawings from internal and external customers

Research and apply analytical techniques

Understand basics of electric utility construction standards, design, and operating practices Communicate and work effectively with all levels of the organization, outside agencies, attachers to District poles, and general public

Preferred Skills and Abilities:

Competencies

The following competencies describe the cluster of behaviors associated with job success in the job group identified as "Associate / Vocational Worker".

Building Customer Loyalty Collaborating Communication Continuous Improvement Continuous Learning
Customer Orientation
Decision Making
Earning Trust
Emotional Intelligence Essentials
Initiating Action
Leveraging Feedback
Planning and Organizing
Professional Knowledge and Aptitude
Quality Orientation
Technology Savvy
Valuing Differences
Work Standards

Physical Demands List	Frequency
Sit	Frequent (34-66%)
Walk	Seldom (1-10%)
Stand	Frequent (34-66%)
Drive	Seldom (1-10%)
Work on ladders	Never
Climb poles or trees	Never
Work at excessive heights (note heights in open text box below)	Never
Twist	Seldom (1-10%)
Bend/Stoop	Seldom (1-10%)
Squat/Kneel	Seldom (1-10%)
Crawl	Never
Reach	Seldom (1-10%)
Work above shoulders (note specific activity in open text box below)	Seldom (1-10%)
Use Keyboard /mouse	Constant (67-100%)
Use wrist (flexion/extension)	Seldom (1-10%)
Grasp (forceful)	Seldom (1-10%)
Fine finger manipulation	Constant (67-100%)
Operate foot controls	Seldom (1-10%)
Lift (note weight in open text box below)	Seldom (1-10%)
Carry (note weight in open text box below)	Seldom (1-10%)
Push/Pull (note specifics in open text box below)	Seldom (1-10%)
Work rapidly for long periods	Constant (67-100%)
Use close vision	Constant (67-100%)

Use distance vision	Seldom (1-10%)
Use color vision	Constant (67-100%)
Use peripheral depth perception	Seldom (1-10%)
Speak	Constant (67-100%)
Hear	Constant (67-100%)

Additional Physical Demands not listed above and associated frequency below.

tal Demands	
Communication	Frequency
Understand and carry out simple oral instructions	Frequent (34-66%)
Understand and carry out complicated oral instructions	Frequent (34-66%)
Frain other workers	Occasional (11-33%)
Work alone	Constant (67-100%)
Nork as a member of a team	Constant (67-100%)
Follow standards for work interactions	Constant (67-100%)
Write communications for clarity and understanding	Constant (67-100%)
Speak with clarity with others	Constant (67-100%)
Comprehension	Frequency
Read and carry out simple instructions	Frequent (34-66%)
Read and carry out complicated instructions	Frequent (34-66%)
Retain relevant job information	Constant (67-100%)
Reasoning	Frequency
Read and interpret data	Constant (67-100%)
Count and make simple arithmetic additions and subtractions	Frequent (34-66%)
Jse intermediate and/or advanced math	Occasional (11-33%)
Organization	Frequency
Plan own work activities	Frequent (34-66%)
Plan work activities of others	Seldom (1-10%)
Direct work activities of others	Seldom (1-10%)
Resilience	Frequency
Nork under pressure	Constant (67-100%)
Nork for long periods of time	Constant (67-100%)
Work on several tasks at the same time	Constant (67-100%)

Additional Mental Demands not listed above and associated frequency below.

Work Environment

Environmental Conditions List	Frequency
Exposure to weather	Occasional (11-33%)
Wet and/or humidity	Occasional (11-33%)
Atmospheric conditions	Occasional (11-33%)
Confined/restricted working environment	Never
Vibratory Tasks – High	Never
Vibratory Tasks – Low	Never

Additional Environmental Conditions in this job not listed above and the associated frequency below.

Risk Conditions List	Frequency
Exposure to Heights	Seldom (1-10%)
Exposure to Electricity	Seldom (1-10%)
Exposure to Toxic or Caustic Chemicals	Never
Working with Explosives	Never
Exposure to Radiant Energy	Never
Extreme Cold	Seldom (1-10%)
Extreme Hot	Seldom (1-10%)
Proximity to Moving Mechanical Parts	Never
Noise Intensity	Never
Exposure to animals	Occasional (11-33%)
Working with angry customers	Occasional (11-33%)

Additional Risk Conditions present in this job not listed above and the associated frequency below.

On-Call Status and Frequency

On-Call is required. ○ Yes ⊙ No
On-call activities and frequency

Regularly - more than 12 times a year On-call for one (1) to two (2) week periods alternating with other team members. Alerts and responses required a few times each on-call period.

Work Location

The primary assignment for this position is:

- O Remote
- Office Hybrid
- On-Site
- Field/Job Site

While this description has provided an accurate overview of responsibilities, it does not restrict management's right to assign or reassign duties and responsibilities to this job at any time. This position description is designed to outline primary duties, qualifications, and job scope, but not limit our employees or the organization to complete the work identified. In order to serve our customers best, each employee will offer their services wherever and whenever necessary to ensure the success of the District in serving our customers, to further the safety, health, and inclusivity of employees and the public, and achieve expectations of the District overall, while also remaining flexible in recognition of the employee's wellbeing.