

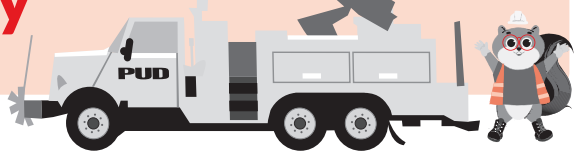
# THE WIRE

DECEMBER 2023 / SNOPOD.COM



**Wishing you all a safe  
and happy holiday**

**And an amazing  
New Year!**



## Give Back this Holiday Season



Project PRIDE provides one-time grants for families and individuals who need help paying their energy bills. Since 1982, the program has paid out more than \$3 million to help locals in need. Project PRIDE (Providing Relief for Individuals Dependent on Energy), is primarily funded by you, our customers. Giving is easy:

- ♦ **In this bill:** Fill out the Project PRIDE donation slip in your bill. You can mark a one-time gift or a recurring monthly donation.
- ♦ **Online:** Visit [snopud.com/projectpride](https://snopud.com/projectpride) and fill out the online donation form to set up recurring monthly contributions or a one-time gift.
- ♦ **Send a check:** Simply fill out a check payable to "Project PRIDE" and send it to St. Vincent de Paul, P.O. Box 2269, Everett, WA 98213.

Your Project PRIDE donation is tax-deductible and 100% goes to help those in need.

*This is such a huge  
help especially  
with school  
starting back and  
all things needed  
for 3 kiddos.*

*- Project PRIDE  
recipient*

In October, the PUD's second annual Run for Warmth 5K/10K in Snohomish raised more than \$4,000 for Project PRIDE. *Thank you to all who participated!*



**Beware  
of  
Scammers**

We are receiving reports of individuals attempting to scam customers by posing as PUD employees and meter installers. If someone visits your home or business and claims to work for the PUD, ask to see an official PUD badge. Also, employees wear PUD-branded clothing and drive vehicles marked with PUD logos. If you have suspicions, call us at 425-783-1000 immediately.

## Sarah Mayo, Helping the PUD Meet Growth

Our region is growing. More people are moving to Snohomish County and Camano Island, electric vehicle adoption is increasing, and our business community is booming! For the PUD that means our infrastructure must meet the increased power demand.

Fortunately, we have employees like **Sarah Mayo**. Sarah, a Professional Engineer in our Substation Engineering group, helped design and coordinate construction of two new substations. The Twin City Substation in Stanwood and the Sky Valley Substation in Monroe will provide additional power reliability for those communities and capacity to meet increased energy needs.



Learn more about Sarah at [snopud.com/spotlight](https://snopud.com/spotlight).



## Crews Set Final Camano Pole

In late October, PUD crews worked through the night to set the final steel pole for the Stanwood to Camano Island transmission line project. There is still work to be done, including stringing wires between the new poles, but the project is scheduled to be complete by early 2024. Once complete, the redundant line will bring more reliable power to the island.

## Learn How Microgrids are Changing the Future



A microgrid is a collection of power resources that can feed the main grid or be disconnected to serve a specific location. In an emergency, they can power hospitals, community centers or other critical facilities. The PUD built the Arlington Microgrid in 2021 and has learned a lot about what it takes to build and maintain a clean-energy microgrid. Join our Power Talks at noon on Jan. 11

to learn all about microgrids, grid resiliency, energy storage and more. To register, visit [snopud.com/powertalks](https://snopud.com/powertalks).

Host confidently this holiday season! We've partnered with local retailers to offer the lowest prices of the year on **ENERGY-STAR® certified Electric Hybrid Water Heaters**. Get a coupon using the QR code or url at right. Hurry, this enhanced rebate ends 12/31/23.

Learn more about Electric Hybrid Water Heaters at [snopud.com/ehwh](https://snopud.com/ehwh).



Customer Service: 425-783-1000  
Monday-Friday, 8 am-5:30 pm  
1-877-783-1000 outside Everett and in Western Wa.

Visit us online at [snopud.com](https://snopud.com)

Pay your bill:  
1-888-909-4628  
or online at  
[MY.SNOPUD.COM](https://MY.SNOPUD.COM)