

**PUD**

Energizing Life in Our Communities



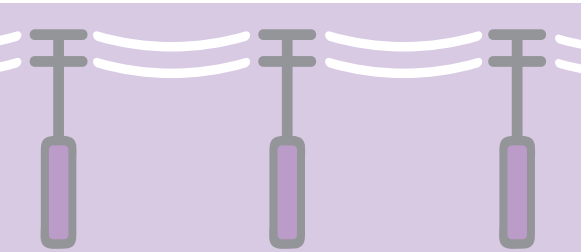
# THE WIRE



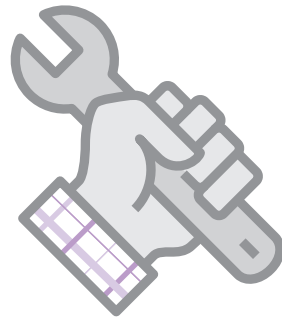
JULY 2023 / [SNOPUD.COM](http://SNOPUD.COM)

## Always striving to improve **Reliability**

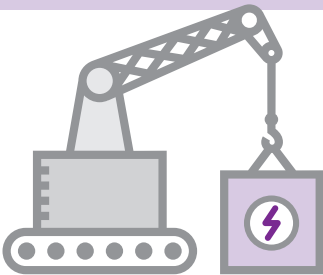
PUD crews will be working throughout our service area this summer on infrastructure projects that will go a long way to keeping your lights on.



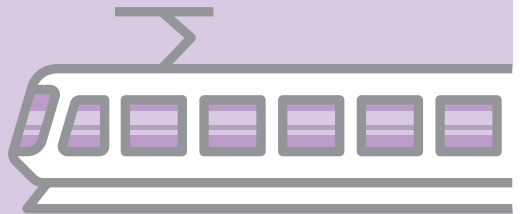
**Camano:** Crews are installing a new high-voltage line that will create a redundant power source for residents and businesses on Camano Island, making their power more reliable during storms and allowing for critical maintenance.



**Arlington:** Crews will complete an upgrade of the Edgecomb Substation to serve growing power demand near the Cascade Industrial Center.



**Monroe:** Crews will finish construction of the new Sky Valley Substation. The new substation is required to meet growing electrical demand in Monroe and the surrounding area.



**Mountlake Terrace:** Crews will extend a new line over I-5 to connect our Ballinger Substation to growing segments of Mountlake Terrace, including the future Sound Transit Light Rail Station.

For more PUD project news, check out [snopud.com/reliability](http://snopud.com/reliability)

### For the sake of reliability, every year across our service area, your PUD also:

- Trims vegetation along 450+ miles of line to minimize falling trees/branches
- Replaces about 500 aging poles
- Assesses and treats more than 25,000 poles
- Replaces 20 to 30 miles of aging underground cables



View/report outages at [OUTAGEMAP.SNOPUD.COM](http://OUTAGEMAP.SNOPUD.COM) or report at 425-783-1001

## Meet Michael Coe, Conservation Sensation



If it has to do with saving electrons, Michael Coe is on it. Over the past decade, Michael has recovered more than \$70 million from Bonneville Power Administration (BPA) for PUD conservation efforts. He also orchestrates the utility’s Conservation Potential Assessment, which looks out 20 years and determines how much energy efficiency the PUD can expect. Learn more about Michael and other members of Team PUD at [snopud.com/spotlight](https://snopud.com/spotlight).

### Keeping Power on During Heat Events

Starting July 23, we will not disconnect residential customers’ electricity or water service on days the National Weather Service has specified a heat-related alert for the area in which the customer is located. Customers whose service has been disconnected prior to an alert may request reconnection by calling Customer Service at 425-783-1000 or visiting a PUD office during regular business hours. Learn more at [snopud.com/heatadvisory](https://snopud.com/heatadvisory).



### Run (or Walk!) for a Good Cause

We are proud to once again be partnering with Snohomish Running Company on the Run for Warmth Oct. 15. When you register, use the code SNOPOD10 to save 10% on your fee and have a portion go toward Project PRIDE. Proceeds go to helping your neighbors in need pay their energy bills. To register, visit [snopud.com/runforwarmth](https://snopud.com/runforwarmth).

## Learn About Connect Up and Advanced Meters



Our Connect Up program is starting deployment of advanced meters to all customers later this summer. To learn more about Connect Up and how advanced meters will deliver great new benefits to you and the PUD, sign up for our free Power Talks presentation at noon on Sept. 7. Visit [snopud.com/powertalks](https://snopud.com/powertalks) to register.

Every year, the PUD issues a Summary Report, which offers information about billing and credit policies, rates, and other topics. Request a copy by calling 425-783-1776 or view it anytime at [snopud.com/quickfacts](https://snopud.com/quickfacts).



### \$500 instant rebate on qualifying water heaters

If you have an electric water heater, this’ll be music to your ears! Our qualifying electric hybrid water heaters save big money on energy. Learn more at [snopud.com/ehwh](https://snopud.com/ehwh).



Customer Service: 425-783-1000  
Monday-Friday, 8 am–5:30 pm  
1-877-783-1000 outside Everett and in Western Wa.  
Visit us online at [snopud.com](https://snopud.com)

Pay your bill:  
1-888-909-4628  
or online at  
[MY.SNOPUD.COM](https://MY.SNOPUD.COM)