



# THE WIRE



Energizing Life in Our Communities

JANUARY 2023 | [SNOPUD.COM](http://SNOPUD.COM)



## PUD Breaks Ground on New North County Office in Arlington

**C**onstruction recently began on our newest community office project. Our new North County Community Office will be located across the street from the Arlington Airport and will include a customer service lobby and publicly available conference and auditorium space. There will also be seven electric vehicle charging stations available for the public.

The new North County Community Office will replace the PUD's aging Arlington and Stanwood community offices, which were both built in the 1950s.

The North County Community Office will be connected to the PUD's Arlington Microgrid project, which was completed earlier this year. That connection will allow the Microgrid's solar array and battery storage to power the new office building and operations center during a storm or natural disaster that affects the overall grid.



If you see anything suspicious occurring near PUD power poles, substations and other critical infrastructure, call 9-1-1 and report it to the PUD at 425-783-1000.

## Protecting Critical Infrastructure Every Day

We take protecting our critical infrastructure seriously. The PUD has a security presence at all of our more than 100 substations and has systems in place to prevent and respond to incidents if they do occur.

For more information, visit [snopud.com/security](http://snopud.com/security).



**Customer Service: 425-783-1000**  
Monday to Friday, 8:00 AM - 5:30 PM  
1-877-783-1000 outside Everett and in Western WA

Pay Your Bill: 1-888-909-4628  
Online: [MY.SNOPUD.COM](http://MY.SNOPUD.COM)

## As We Plan for the Future, We Want to Hear from You

Ever wonder how the PUD plans to power our future? Our planners are working on the 2023 Integrated Resource Plan, a long-term strategy document that will inform how we provide power to a growing customer base, increasing energy requirements and a changing environment.

We are hosting an open house to share where we are in the process, and we'd love to hear your thoughts and see you there!

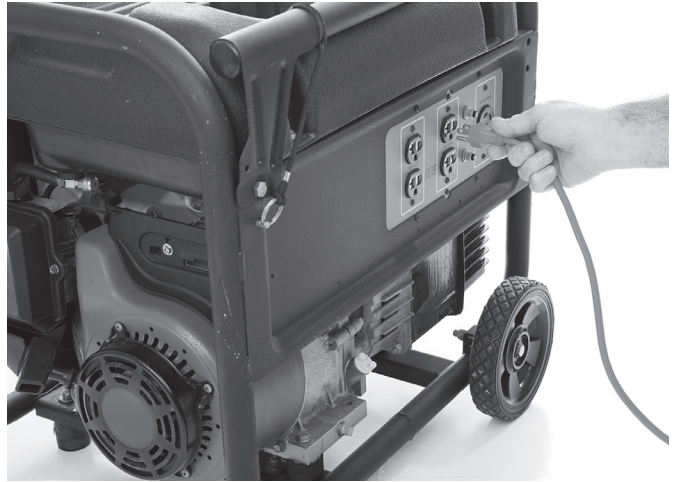


Integrated Resource Plan Open House  
February 23, 2023 - 5 PM  
PUD Headquarters: 2320 California Street, Everett

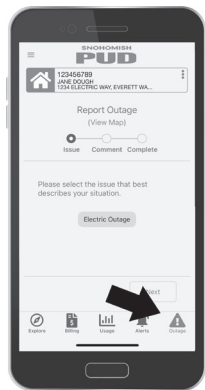
## Backup Power When You Need It Most

During storm season, outages can be part of life. This is especially true in more rural areas of our service territory. If you depend on electricity for life-saving medical equipment or you work from home, it might be wise to purchase a generator or larger battery packs.

A generator is a practical way to power parts of your home or business and can have electronics and appliances hooked up directly to it or be integrated into your electrical panel through a transfer switch. It's important to remember to always have a professional electrician install a transfer switch and keep running generators outside at least 5 feet from any structure.



For more on generators, visit [snopud.com/generators](http://snopud.com/generators).



## Report Your Outage Through MySnoPUD

Customers who experience an outage now have another way to report it to the PUD. Along with calling or reporting on our outage map, customers can now report their outage through our MySnoPUD customer portal or the MySnoPUD app. In the portal, simply click on the blue "Report an Outage" button at the top or in the app, click on the "Outage" triangle at the bottom far right. Select the type of outage and enter your contact information. It's that simple! Visit [my.snopud.com](http://my.snopud.com) to create a profile in MySnoPUD or download our free MySnoPUD app from the Apple App Store or Google Play Store.



## Get a charge out of these electric vehicle savings!

Save **\$350** on qualified ENERGY STAR Level 2 EV chargers!

(PUD instant rebate applied at checkout; restrictions apply)

Details at [marketplace.snopud.com](http://marketplace.snopud.com)

If you bought a new EV in the last 90 days, you might be eligible for a **one-time charging credit!**

Visit [snopud.com/charging](http://snopud.com/charging) to learn more.