

THE WIRE

Energizing Life in Our Communities

DECEMBER 2021 | SNOPOD.COM

Happy Happy Happy Happy Happy Happy

HOLIDAYS & NEW YEAR!

from your PUD

★ Shop the PUD Marketplace for energy-saving gifts with instant rebates applied at checkout! Visit marketplace.snopud.com

Help Us Choose Our New PUD Mascot!

Our new mascot will be used at community events and in our electrical safety and conservation educational programming. Members of Team PUD have narrowed the choices down to three finalist concepts. Visit snopud.com/mascot to make your voice heard. We'll use your input to help us choose a winner. We must receive your vote by Dec. 31.

> Bigfoot

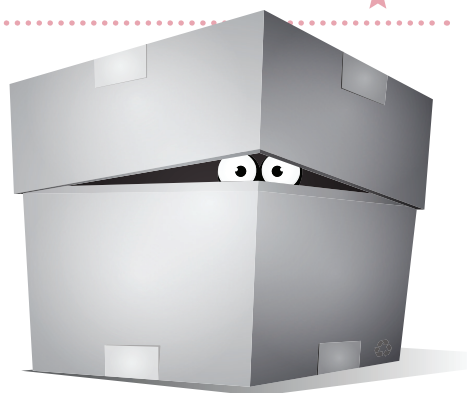
Though traditionally known for being an elusive mountain inhabitant, Bigfoot (aka Sasquatch) seems to be popping up everywhere nowadays. Bigfoot is a friend of the forest and possesses the strength and agility of a lineworker – making this creature an interesting potential choice for mascot.

> Squirrel

It's common knowledge that squirrels and electrical equipment don't mix. However, it's for this very reason that a squirrel could be the perfect ambassador for electrical safety. Adored by children, and commonly found across our service territory, the squirrel might just be the furry friend we need for our PUD mascot.

> Transformer

Though this transformer can't transform into a different creature, it does transform your energy into a voltage that is usable in your home and business. When brought to life, the inanimate transformer could help educate children about our electrical grid and the importance of staying safe around power lines.



Vote at snopud.com/mascot



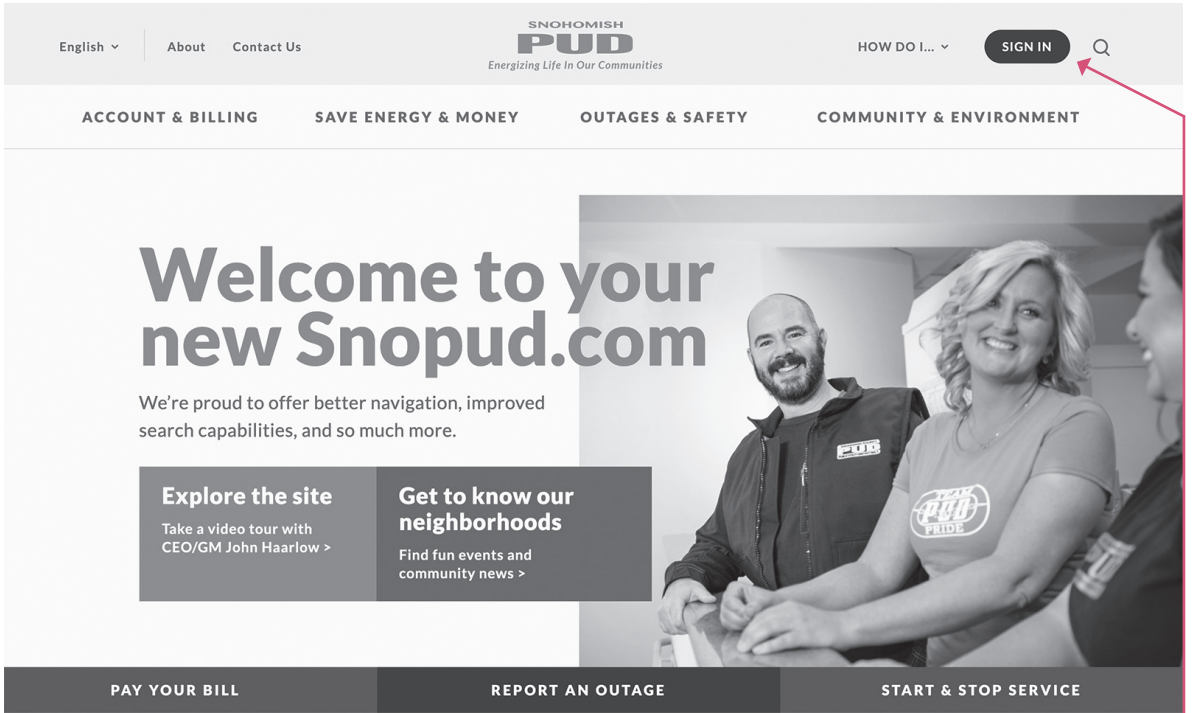
PUD Gives Customers More Time to Pay

The PUD is giving you a little extra time to pay your bill. We have extended the due date for most customers' bills by six days. Instead of 15 days from the bill issue date, customers will now have 21 days to pay their bill. One important note: Customers who are signed up for Auto Pay in MySnoPUD will have money taken out of their account six days later than usual.



Customer Service: 425-783-1000
Monday to Friday, 8:00 AM - 5:30 PM
1-877-783-1000 outside Everett and in Western WA

Pay Your Bill: 1-888-909-4628
Online: MY.SNOPOD.COM



Check Out the New Snopud.com!

We've overhauled our website with an amazing new design and structure that is easier to navigate and more intuitive with a clean, fresh look. Based on customer traffic to our site, we now have four main categories:

Account & Billing

Get all the information you need on your bill, PUD rates and financial assistance.

Save Energy & Money

Explore energy-efficiency rebates and programs. Plus information on electric vehicles and solar power.

Outages & Safety

Find information on outages from our outage map, storm preparation, and safety tips.

Community & Environment

Check out how the PUD serves its community, from events and educational resources to our environmental commitment.

One-click sign-in for MySnoPUD on Our New Snopud.com!

The new Snopud.com offers one-click sign-in for MySnoPUD, our powerful customer portal. That means customers can quickly log in and review their energy and water usage on interactive graphs, make a payment or view older bills, set up Auto Pay or paperless billing, request different payment arrangements or sign up for text alerts. If you haven't registered your account on MySnoPUD, today is a great day to head over there and enroll.

A Leader in Clean Energy > PUD 2020 Fuel Mix

Washington state law requires utilities to publish their fuel mix for customers:

Biomass Generation	1%
Hydroelectric Generation	74%
Nuclear Generation ¹	9%
Other Generation ²	1%
Solar Generation	1%
Wind Generation	11%
Unspecified ^{1,3}	3%
Total	100%

Based on data received from the state of Washington on 10/20/21.

¹BPA-supplied.

²Includes other bio-genic.

³The 2019 Legislative update to the Fuel Mix Disclosure requirement adds a new category for "unspecified resources" of electric power. For information on this update, visit the Washington State Department of Commerce website at www.commerce.wa.gov.