

# Facts About Advanced Meter Data Security & Your Privacy



snopud.com

**A**dvanced meters will measure energy usage data from your home or business and transmit it over an encrypted wireless network between the meter and the PUD. An advanced meter will provide you with tools to better manage your account, as well as programs and rate designs that give you more options to control your energy usage, lower your bills, and help us ensure more efficient outage restoration and improved reliability.

Because data security threats have become more visible during this digital age, we understand that you may have concerns about the privacy and security of your data. The PUD takes seriously its responsibility to ensure the privacy and security of your data. Here is what we are doing to maintain privacy and security.

## Data Privacy

**We commit to protecting your data by ensuring:**

- We will not sell your data. Washington state law (RCW 19.29A.100) prohibits utilities from selling private or proprietary customer information.
- Only a limited number of trained and authorized utility staff can access your account data.
- Advanced meters do not store or transmit your personal data (such as names and addresses).
- Advanced meters encrypt your energy usage data when transmitting it over a wireless network with multiple layers of security.
- Advanced meters collect similar energy usage data as your existing meter, just more often than possible via the current monthly manual reads.
- Access to your data is strictly controlled. You are the only person who may provide third-party access, or allow the PUD to provide third-party access, to your energy usage data to enhance your services.



## Data Security

We enhance cybersecurity through an FCC-managed communications network that provides multiple layers of security to combat cyber threats. Per federal regulations, we are audited routinely by the Western Electricity

Coordinating Council to ensure we adhere to strict operational and cybersecurity practices. We accomplish additional security protection by:

- Monitoring data and our network at secure, world-class data centers 24 hours a day, every day of the year.
- Implementing layers of protections, like patching, anti-malware, and firewalls.
- Certifying and testing the security of our network through an independent third party.
- Applying industry security standards from organizations like the National Institute of Standards and Technology and The Center for Internet Security.
- Complying with regulations and implementing best practices for data security.

### Additional Resources:

Up-to-date information about advanced meters: [snopud.com/connectup](https://snopud.com/connectup)

Our privacy policy: [snopud.com/privacy](https://snopud.com/privacy)



*Energizing Life in Our Communities*